

HELLOWORLD TRAVEL EXPO 2019

Major Attending Prize Draw Terms and Conditions

1. Information on how to enter and prizes form part of these Conditions of Entry. Entry into this promotion is deemed acceptance of these Conditions of Entry by each Entrant.
2. The Promotion commences at 10AM (QLD time) on **20/01/19** and closes at 3PM (QLD time) on **23/02/19 (Promotional Period)**. The Event Draw to determine the winner of the Event Prize will take place at 12PM (QLD time) on **28/02/19** at Helloworld Travel Mackay, 58 Wood Street, Mackay Qld. The winner of the Event Draw will be notified immediately via telephone and email. All reasonable steps to notify the winner will be taken by the Promoter. The Promoter's decision is final and no correspondence will be entered into.
3. Entry is open to residents of Australia aged 18 years and over. Employees, directors and management (and their immediate families – spouse/de facto partner or relations living at the same residential address) of the Promoter and promotion partner APT are ineligible to enter.
4. To enter the promotion, Entrants must attend the Helloworld Travel Expo in Mackay on Saturday 23 February 2019. Entrants may complete a registration online prior to the Expo and bring this to the event and place in the barrel draw OR they may enter the draw by completing an entry form upon entry & submitting the form into the barrel draw (location at event TBA). If an Entrant registers online prior to the event but does not bring their ticket, they may fill in a form at the event. Only physical printed online registrations will be entered into the barrel draw.
5. **Event Draw:** Each Entrant who has an entry into this promotion in accordance with these Conditions of Entry will be entered into the Event Draw. The Event Draw to determine the winner of the Event Prize will take place at 12PM (QLD time) on **28/02/19** at Helloworld Travel Mackay, 58 Wood Street, Mackay Qld. The first eligible entry randomly drawn from all eligible entries received will win a holiday for 2 adults on an APT 8 day Vietnam & Cambodia Mekong River Cruise. Offer includes 7 nights cruising in a category C Panoramic Balcony with all meals, valid for travel in 2019.
6. The winner of the Event Prize must claim and confirm their eligibility to be awarded the Event Prize by **08/03/19**, otherwise the Event Prize is forfeited by the Event Prize winner. If the Event Prize is forfeited by the Event Prize winner, the Event Prize will be deemed unclaimed and the procedures outlined in Condition 14 will apply.
7. It is a condition of accepting the prize that the winner may be required to sign a legal release in a form determined by the Promoter in its absolute discretion.
8. In the event of war, terrorism, state of emergency or disaster (including natural disaster) or any other circumstance beyond the reasonable control of the Promoter, subject to any applicable laws or written directions made under applicable State legislation to cancel, terminate, modify or suspend the promotion.
9. Total maximum prize value is up to \$9,380. The prize is subject to the following conditions, as set by the provider, APT:

- The prize is not transferable to another tour destination or to another passenger/s.
 - Valid for selected departures and is subject to availability – Departures from 1 July 2019 – 31 December 2019.
 - Cabin upgrades will be charged at brochure price.
 - No cash refund or reimbursement allowed if the prize is not utilised.
 - No credit given if full value of the tour is not utilised on one booking.
 - Requests shall be accepted subject to availability, and the Company reserves the right to offer alternative dates and/or itineraries.
 - The tour is for two people and based on a Category C Panoramic Balcony.
 - The prize does not include flights or any cabin upgrades (these are at an additional cost).
 - Travel insurance is highly recommended and is not included in this prize.
 - Additional expenses such as meals not specified in the chosen trip itinerary, insurance, any optional tours or activities during free time and items of a personal nature, are at passengers' expense.
 - Once booked, cancellation and change fees may apply if date changes are made.
 - The prize is not combinable with any other offer.
10. Entrants can only enter in their own name. The Promoter reserves the right to request an Entrant produce (within the requested time) appropriate photo identification or other documentation (to the Promoter's satisfaction, at its sole discretion) in order to confirm the Entrant's identity, age, residential address and email address, eligibility to enter and claim a prize and any information submitted by the Entrant in entering the promotion, before issuing a prize. If the documentation required by the Promoter is not received by the Promoter (or its nominated agent) or the Entrant or entry has not been verified or validated to the Promoter's satisfaction within the time requested, that entry will be deemed invalid. A prize will only be awarded following any winner validation and verification that the Promoter requires in its sole discretion.
11. The Promoter may conduct an unclaimed prize draw as is necessary at the same time and place as the original draw on **15/03/19** in order to distribute any prize unclaimed by that date, subject to any written directions given under applicable State legislation. In the event of any winner in the unclaimed prize draw, the winner of the unclaimed prize draw will be awarded the Event Prize that was drawn on **15/02/19** and will be notified by telephone and in writing (mail or email).
12. The Promoter and its associated agencies and companies shall not be liable for any loss (including, without limitation, indirect or consequential loss), damage, personal injury or death which is suffered or sustained (including but not limited to that arising from any person's negligence) in connection with taking any prize or using any prize, except any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
13. The Promoter reserves the right to verify the validity of entries and reserves the right to disqualify any Entrant for: (a) tampering with the entry process; or (b) if the Entrant is engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
14. If for any reason this promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion, subject to any written directions under applicable State legislation.

15. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.
16. As a condition of entering this promotion, an Entrant consents to the Promoter using the Entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period of time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing this promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter. The Entrant agrees that, in the event they are a winner, the Entrant will participate in all reasonable promoted activities in relation to the Promotion as requested by the Promoter and its agents.
17. An entry and any copyright existing in an entry irrevocably becomes, at the time of entry, the property of the Promoter.
18. The Promoter collects personal information about an Entrant to include the Entrant in the promotion and where appropriate award prizes. If the personal information requested is not provided, the Entrant cannot participate in the promotion. By participating in the promotion, an Entrant also acknowledges that a further primary purpose for collection of the Entrant's personal information by the Promoter is to enable the Promoter to use the information to assist the Promoter in improving goods and services and to contact the Entrant in the future with information on special offers or provide the Entrant with marketing materials via any medium including mail, telephone and commercial electronic messages (SMS (Short Message Service), MMS (Multimedia Message Service), IM (Instant Messaging) and email) or any other form of electronic, emerging, digital or conventional communications channel whether existing now or in the future. The Promoter may share information with its Australian related companies or promotional partners who may contact the Entrant with special offers in this way. By entering the promotion, an Entrant agrees that the Promoter may use the Entrant's personal information in the manner set out in this condition. An Entrant also agrees that the Promoter may publish or cause to be published the winner's name and locality in any media as required under the relevant State or lottery legislation. Entrants can also gain access to, update or correct any personal information by contacting the Promoter at the address below. All personal information will be stored at the office of the Promoter at the address below. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoter.
19. The Promoter is: Helloworld Travel Mackay, 58 Wood Street, Mackay Qld 4740