



helloworld
TRAVEL
HOSTED JOURNEYS

FESTIVAL OF FLOWERS TOOWOOMBA TO CANBERRA

23 September 2020, 11 Days

HOSTED FROM MACKAY

WELCOME TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, rest assured you are in expert hands from start to finish.

A professional tour host travels with the group ensuring all details are taken care of. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

TOUR HIGHLIGHTS

- Visit Toowoomba Carnival of Flowers to see prize winning exhibition gardens
- Travel on the Heritage Train to Spring Bluff to see Queensland's most beautiful railway station
- See the different theme gardens at Queens Park Gardens as well as see them under evening lights
- Tour the small boutique brewery, Granite Belt Brewery
- Delight in morning tea at Tamworth Golden Guitar and tour the Wax Museum
- Exclusive insider tour of Godolphin Thoroughbred Stud
- Visit the award-winning Hunter Valley Gardens, including a Train Tour
- See the tulips in bloom at Corbett Gardens Tulip Festival
- Explore Canberra's most iconic annual tourism event, Canberra Floriade and enjoy a guided tour

YOUR TOUR HOST

Simone's passion for travelling began from a very young age, exploring many exciting destinations including the United Kingdom, Europe, New Zealand and Africa. Simone has worked in the travel industry for over 19 years.

"I would like to invite you to join me on this colourful springtime journey through our beautiful countryside, experiencing not only the flower festivals but an abundance of activities from cheese and wine tasting, a horse stud tour, Australian war history and more, all the while meeting new friends.

Simone Higgins
Customer Support, Helloworld Travel Mackay





For all the lovers of gardens, flowers and festivities, this is the ultimate tailor-made itinerary including the Toowoomba Carnival of Flowers, Spring Festival of Flowers in the Hunter Valley, Bowral Tulip Festival, Tulip Top Gardens and the ever popular Canberra Floriade. Spectacular gardens, country touring, live music plus delicious, local food and wine will be just some of the wonderful experiences on offer. This, along with other highlights such as a winery tour, Talking Pubs tour, Thoroughbred Horse Stud tour, Illawarra Fly Tree Top Walk, Bradman Museum, Australian War Memorial and a cruise on Lake Burley Griffin, are sure to delight.

Day 1. Wed 23 September 2020 MACKAY - TOOWOOMBA

Let's meet at Mackay Airport to begin our journey to Brisbane. On arrival into Brisbane, we will be met and transferred via luxury coach through the salad bowl of Australia – The Lockyer Valley to Awassi Cheesery in Grantham. Here, enjoy a farm tour and cheese tasting before continuing to Toowoomba.

This afternoon, we will visit some of Toowoomba's prize winning and exhibition gardens, including this year's Grand Champion. Tonight, before dinner visit the beautiful Laurel Bank Park Gardens for an exclusive guided twilight tour of the gardens. Dinner tonight will be at the hotel.

Day 2. Thu 24 September 2020 COUNTRY GARDENS

After breakfast, we will board the Heritage Train in Toowoomba for a short journey to Spring Bluff – Queensland's most beautiful railway station. Although the station was closed some time ago, over the years, railway staff have lovingly restored the gardens into award winning landscapes. From Spring Bluff, we head to Highfields and view the prize-winning gardens in this area before enjoying special share platters for lunch at Emeraude of Hampton.

This afternoon, we head across to Hayden and one of the area's most loved country gardens and multiple winner of the Country Grand Champion. Afterwards, we will return to Toowoomba to freshen up before we enjoy dinner at one of Toowoomba's top restaurants.

Day 3. Fri 25 September 2020 TOOWOOMBA SIGHTS

Start this morning with a delightful stroll around the beautiful Queens Park Gardens where, each year, the Toowoomba Regional Council plants the gardens in different

themes. Next, we will go backstage at the historic Empire Theatre to discover its illustrious history, marvel at the stunning architectural features and venture behind the scenes. Our comprehensive tour will conclude with a light and sound demonstration and morning tea.

Next, we will visit the award-winning Cobb and Co Museum for a self-guided tour followed by a light lunch. This afternoon we will explore more prize-winning gardens along with a visit to Toowoomba's Japanese Gardens. Tonight we will return to the Queens Park Botanic Gardens to see these beautiful gardens under evening light. Dinner tonight will be at Encores Restaurant at the Empire Theatre.

Day 4. Sat 26 September 2020 TOOWOOMBA - ARMIDALE

This morning, after breakfast, we will depart Toowoomba and start our journey south to the Southern Highlands and Canberra. Our first stop today will be on the Granite Belt which is famous for its cool climate wines. We will enjoy a delicious morning tea at Jam Works of Glen Aplin, then travel across to Jester Hills Winery to sample some of their wines before heading to Happy Valley Retreat for lunch. Happy Valley Retreat is also home to the Granite Belt Brewery and, today, we will enjoy a tour of their small boutique brewery before lunch in the restaurant.

The afternoon sees us cross the border into New South Wales, then through Tenterfield and Glen Innes to Armidale for the night. Dinner is at our hotel this evening.

Day 5. Sun 27 September 2020 ARMIDALE - HUNTER VALLEY

Today we continue south to Tamworth, stopping off at the Golden Guitar for morning tea and a visit to the Wax Museum. The museum is in the style of Madam Tussauds,

and the life-like figures are beautifully and carefully constructed and carved. The figures are dressed in original clothing and displayed in settings which reflect the time and person, their lives and their music. Later, join Craig Benjamin for an exclusive insider's look into the horse racing industry at Godolphin Thoroughbred Stud tour. The tour also includes lunch in Denman, in a century-old hotel, and a visit to Golden Highway Denman Stud where we may see the new spring foals.

The final part of our journey today takes us to the Hunter Valley where we will check into our accommodation for the night. Dinner will be at the resort this evening.

Day 6. Mon 28 September 2020 HUNTER VALLEY - SOUTHERN HIGHLANDS

Today, we will enjoy one of the highlights of our tour, a visit to the award-winning Hunter Valley Gardens during the Festival of Flowers. The festival is designed to immerse visitors in a visual and sensory experience. Included in our entry is the 35-minute train tour of the gardens and afterwards we are free to further explore at our own pace. Let's stroll around the many themed sections of the gardens before visiting Brokenwood Winery for a special tasting and lunch.

Brokenwood's varietal range of grapes utilises "all the right regions for all the right reasons" to provide a wide range of award-winning wines. Enjoy a selection of white, red, and dessert wines over a 45-minute guided tasting before a delicious lunch in the restaurant. This afternoon, we depart the Hunter Valley and travel the pretty Putty Road, the first road constructed from Sydney to the north and opened to traffic in 1823. We will stop off in Windsor, on the western outskirts of Sydney, before arriving in Mittagong in the Southern Highlands. Dinner is at the RSL tonight.

Day 7. Tue 29 September 2020 B L D
BOWRAL TULIP FESTIVAL AND SOUTHERN HIGHLANDS

It's Tulip Time in Bowral and no visit to the Southern Highlands in spring is complete without a visit to the centerpiece of Tulip Time, Bowral's Corbett Gardens. Mass planted with over 75,000 tulips and 16,500 annuals, with an additional 40,000 tulips planted in Mittagong and Moss Vale, this is sure to be yet another highlight of our tour.

Whilst strolling around the gardens we can also browse through the 20 local and regional stalls which provide fresh and prepared food and beverages, homewares, clothing, jewellery and much more.

Next, we visit Fitzroy Falls, where water plunges over 80 metres to the valley below before we head across to the Illawarra Fly Tree Top Walk. The 1.5km return walk takes in native rainforest and the steel walkway features two gently swaying cantilevered arms and a central tower raised nearly 50 metres from the forest floor. Positioned 710 metres above sea level, the stunning panoramic views take in everything from the rainforest canopy, coastal towns and out to the Pacific Ocean. We will enjoy lunch and the Tree Top Walk before we head back into Bowral to visit the International Cricketers Hall of Fame, featuring the Bradman Museum. Dinner is at the RSL tonight.

Day 8. Wed 30 September 2020 B L D
SOUTHERN HIGHLANDS - CANBERRA

It's time to leave the Southern Highlands behind as we set off for Canberra. Travel via historic Berrima and Goulburn to Tulip Top Gardens located just outside Canberra. The ten-acre garden of magnificent tulips and other spring flowers creates a spectacular display. Hundreds of blossom trees nestle between the flowers and provide a magic pathway to the cascading waterfall and watercourse with classical music wafting through the air in the hidden valley. Take the

popular pathway past the rosemary field framed by unique blossom trees to the 70-metre-high viewing platform for the perfect photo.

From here, it's a short journey to our next included visit. Cockington Green Gardens provides an experience we will not find anywhere else. Venture into this delightful and fascinating display of meticulously crafted miniature buildings set within beautifully landscaped gardens.

Afterwards, we head to the historic Hotel Kurrajong for a guided tour. Originally opened in 1926, the hotel's corridors are steeped in the nation's political history. Now, fully refurbished to its original grandeur, we will discover the heritage of the hotel which now boasts a unique 21st century twist. Our tour will be followed by a traditional high tea served on the terrace. We then transfer to our accommodation where we will have dinner.

Day 9. Thu 1 October 2020 B D
CANBERRA FLORIADE

After a leisurely start, we begin with a drive past the many and varied embassies of Canberra enroute to Commonwealth Park and the Canberra Floriade. Did you know that the Floriade was developed in 1988 as a grand, one off, floral tribute to mark Australia's Bicentenary and Canberra's 75th anniversary? Floriade has now become Canberra's most iconic annual tourism event and one of Australia's premier spring festivals.

Today, we enjoy a specially arranged one-hour walking tour of the gardens, before spending some time strolling around at our own pace. The gardens boast more than one million bulbs and annuals and attract nearly half a million visitors each year. This afternoon, we visit the Australian War Memorial - "Here is their spirit, in the heart of the land they loved; and here we guard the record which they themselves made."

The Australian War Memorial combines a shrine, a world-class museum and an extensive archive. Enjoy your afternoon here, concluding with a moving Last Post Ceremony.

On our last visit of the day, we head up Black Mountain to visit Telstra Tower. From the observation deck, we will be captivated by the 360-degree view over the city of Canberra and its surrounding mountain ranges as the setting sun turns day to night. We will then return to our hotel for dinner.

Day 10. Fri 2 October 2020 B L D
CANBERRA SIGHTSEEING

Today, we head to the top of Mount Ainslie for spectacular views of Canberra and the Parliamentary Triangle including the Australian War Memorial, Lake Burley Griffin and the old and new Parliament. Next, we board the MV Southern Cross for a one-hour scenic cruise on Lake Burley Griffin. There is no better way to experience Canberra than gliding across Lake Burley Griffin in stylish comfort as we soak up the stunning views.

Lunch will be at the Parliament House Café before a private guided tour of Australia's Parliament House. The unique blend of impressive architecture, a stunning art collection and beautiful landscape makes Parliament House one of Australia's most significant and popular cultural attractions. After the tour, we will have time to browse through the shop before returning to our accommodation to freshen up for our Farewell Dinner.

Day 11. Sat 3 October 2020 B
CANBERRA - BRISBANE - MACKAY

Today after breakfast, we will be transferred to Canberra Airport for our journey home. After 11 days of beautiful gardens and many highlights we will be sure to take home many fond memories and new friendships.





CANBERRA
VisitCanberra



TREE TOP WALK
Destination NSW



BROKENWOOD WINERY
Destination NSW



AUSTRALIAN WAR MEMORIAL
VisitCanberra



TELSTRA TOWER
VisitCanberra

CARNIVAL OF FLOWERS TOOWOOMBA

The Toowoomba Carnival of Flowers began in 1949 and has now become an iconic Queensland event. The event was created following the years of hardships of World War II as a way to bolster economic activity by highlighting the city's 'Garden City' reputation.

Toowoomba Carnival of Flowers was delighted to be entered into the Hall of Fame at the 2017 Queensland Tourism Awards and 2018 Australian Tourism Awards, and has received many other accolades over the years.

FESTIVAL OF FLOWERS HUNTER VALLEY GARDENS

These gardens were built over a four year period by Bill and Imelda Roach with a dedicated team of landscapers, architects and engineers.

Enjoy 'Springtime in the Gardens', in the heart of wine country, where fragrant scents permeate the air and the calming aura of the Oriental Gardens will delight your senses.

These gardens showcase the artistry of gardens around the world and use both native and exotic varieties of plants over 14 hectares and 8km of walking paths.

BOWRAL TULIP FESTIVAL SOUTHERN HIGHLANDS

One of Australia's oldest and best loved gardens celebrates 60 years in 2020. Corbett Gardens, the centerpiece of the festival, is mass-planted with over 75,000 tulip bulbs and 15,000 annuals, in a spectacular springtime display.

In addition to the stunning tulip displays, you can enjoy entertainment, special events and premier private gardens so, essentially, there's something on offer for both the young and young at heart!

The Bowral Tulip Festival was also the winner of the 2015 World Tulip Award.

FLORIADE CANBERRA

With over one million blooms, Floriade, held in our nation's capital, is Australia's biggest celebration of Spring. In 2020, it will be Floriade's 33rd year and this celebration of the beauty of Spring will continue to provide a diverse program of music, cultural celebrations, food and wine, market and artistic displays, entertainment and more.



TOUR INCLUSIONS

Included Services

- Return economy class flights from Mackay
- Airport transfers in Brisbane and Canberra
- Touring by fully air-conditioned coach with experienced Coach Captain / Guide
- Comfortable motel and hotel accommodation
- Special Welcome Dinner in Toowoomba
- Awassi Cheesery Tour and Tasting
- Garden Lovers Tour including Grand Champion and Exhibition Gardens
- Twilight Tour of Laurel Bank Park
- Train ride to Spring Bluff Railway Gardens
- Share platter lunch at Emeraude of Hampton
- Empire Theatre Back Stage Tour with morning tea
- Dinner at Gipps Restaurant, Toowoomba
- Country Gardens of Highfields and Country Grand Champion Gardens
- Cobb & Co Museum with lunch
- Toowoomba Public Parks Garden Tour
- Queens Park Night Garden Tour
- Dinner at Encores Restaurant, Toowoomba
- Jam Works with morning tea, Glen Aplin
- Jester Hill Wine tasting
- Granite Belt Brewery and lunch at Happy Valley Retreat
- Visit Golden Guitar and Wax Museum, Tamworth
- Godolphin Thoroughbred Horse Stud Tour, Denman
- Wine tasting and lunch at Brokenwood Winery, Hunter Valley
- Festival of Flowers at Hunter Valley Gardens including train tour
- Scenic Putty Road from Hunter Valley to Windsor
- Bowral Tulip Festival, Corbett Gardens
- Fitzroy Falls
- Illawarra Fly Tree Top Walk
- Bradman Museum and International Cricketers Hall of Fame
- Tulip Top Gardens
- Cockington Green Gardens and Miniature Village
- History and High Tea at Hotel Kurrajong, Canberra
- Canberra Floriade Guided Walking Tour
- Australian War Memorial including Last Post Ceremony
- Sunset at Telstra Tour, Black Mountain
- Driving Tour highlighting Canberra's Embassies
- Australian Parliament House Tour
- Lake Burley Griffin Cruise
- Special Farewell Dinner in Canberra
- Services of an experienced Helloworld Travel Tour Host

Included Meals

10 Breakfasts (B)

8 Lunch (L)

10 Dinners (D)

HOLIDAY PRICING

11 Day Tour, departing Mackay

\$5,910 per person twin share

TERMS & CONDITIONS

Deposit & Payment:

A non-refundable deposit of \$1,500 per person is due within 7 days of making a booking along with a Booking Form and the Helloworld Travel Hosted Journeys (Hosted Journeys) Medical and Fitness Form. Bookings are subject to auto cancel after 7 days if the deposit is not received.

Final payment is due no later than Thursday 25 June 2020. If your reservation is made after this date, full payment is required at time of booking.

Tour Price:

The package price is per person based on twin share accommodation and subject to a minimum amount of 15 passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday cost may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$1,185 will apply. If you are a single traveller and willing to share with another single traveller, let your consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is highly recommended when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, AFSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the Combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our group holidays are facilitated by a Helloworld Travel Professional Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any traveller or staff member participating. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage and travel insurance.

Airfare Conditions:

Airfares included in this package are based on Virgin Australia, and are subject to change without notice. Airfares are in economy class, and subject to availability at time of booking and the group airfare conditions. Taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to upgrade your seating to Economy X or Business Class please ask your travel consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package or otherwise arranged with Hosted Journeys. All airfares are subject to flight and booking class availability. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$55 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism occurs or natural disaster at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

Documentation:

Your documentation will be available approximately two weeks prior to your departure. Approximately one month before departure, you will be sent an invitation to attend your pre departure event where you can meet your fellow travellers and collect your travel documents. If you are not located in Mackay, your travel documents will be couriered to your travel consultant.

Liability & Privacy:

Helloworld Travel Hosted Journeys acts as a travel agent only. We sell various travel related products on behalf of numerous transports, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Helloworld Travel Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Helloworld. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Helloworld Travel Hosted Journeys.

It is important that you, and all members of the travelling party are aware of the following terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour wholesalers. Please pay particular attention to the clauses covering amendments and cancellations as detailed in their brochure.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as Scenic Flights, Boat Cruises, Helicopter Flights, Cable Car Rides, some 4WD Tours, White Water Rafting, Camel Rides, Hot Air Ballooning, Rail, Rural Homestay Options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Helloworld Travel Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Helloworld Travel Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Helloworld Travel Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing or by email.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the trip for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable licence to use such images for publicity and promotional purposes.

Medical & Travel Health:

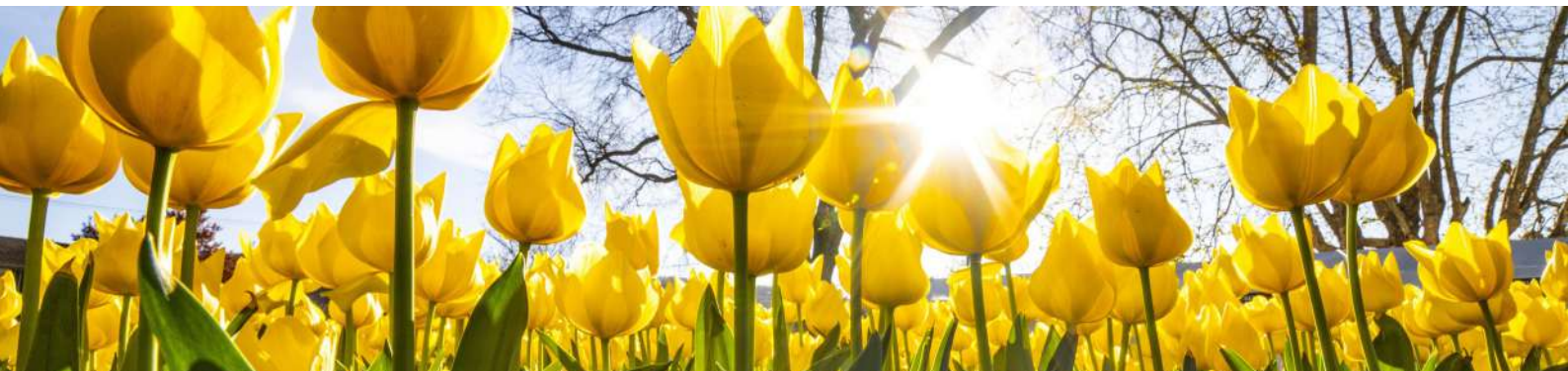
Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys personnel or other travellers. You must complete a Hosted Journeys Self Assessed Medical Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys personnel
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transport from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Claims & Complaints:

If you have a complaint about your trip please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate your claim or complaint.



ISSUE DATE: 20 NOV 19

Let us make your
dream holiday a
reality today!

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TRAVEL
HOSTED JOURNEYS

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