

helloworld
TRAVEL
HOSTED JOURNEYS

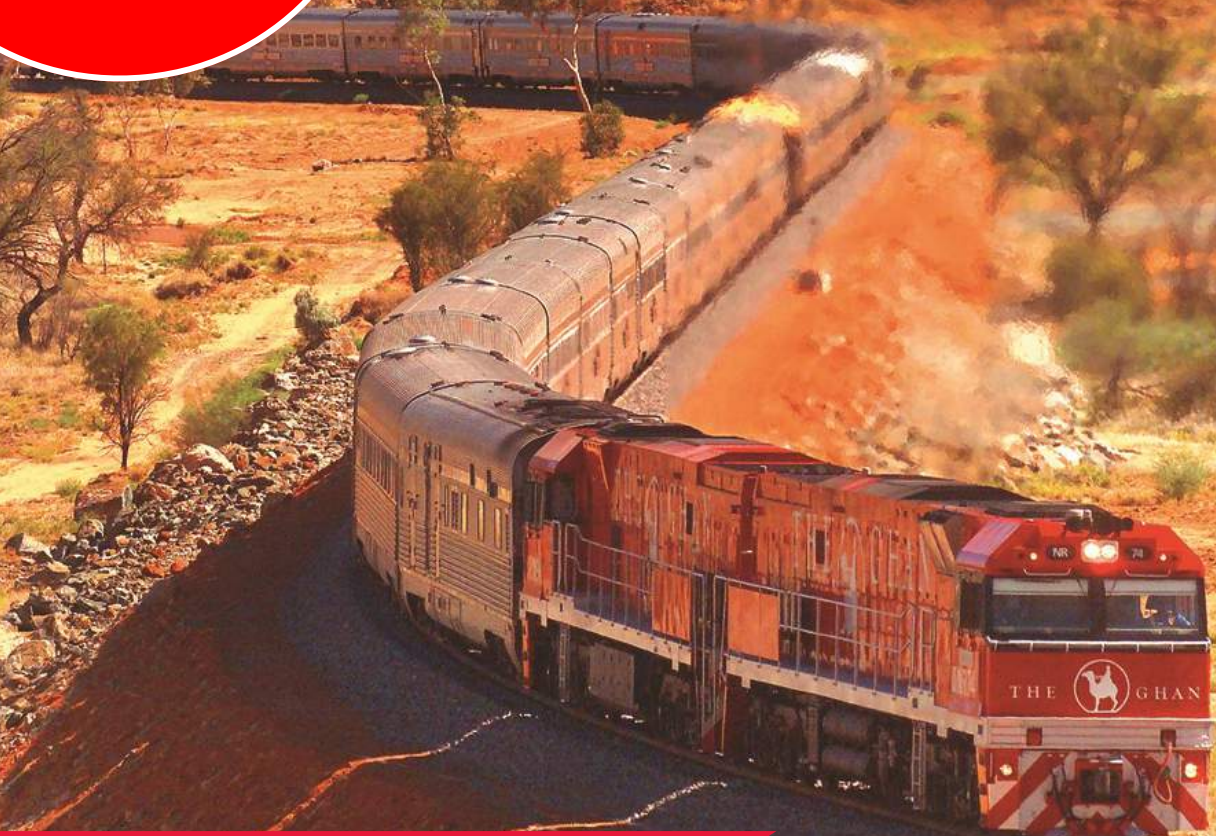
THE GHAN EXPEDITION DARWIN TO ADELAIDE

20 September 2020, 10 Days

EXCLUSIVE
SAVING OF

\$500pp

MUST BOOK BY
30 APRIL 2020



HOSTED FROM MACKAY

WELCOME TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, rest assured you are in expert hands from start to finish.

A professional tour host travels with the group ensuring all details are taken care of. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

TOUR HIGHLIGHTS

- Explore Darwin's WWII Oil Storage Tunnels, Botanic Gardens, Museum & Art Gallery, Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol
- Darwin Harbour sunset dinner cruise
- Ghan Expedition from Darwin to Adelaide
- Visit Alice Springs landmarks and see some of Australia's flora & fauna
- Dine under the stars during an authentic Pioneer Outback Dinner
- Tour Coober Pedy and venture underground to see the Serbian Orthodox Church, take a glimpse of Umoona Opal Mine & dine in an underground cave
- Explore the city highlights of Adelaide and the quaint but classic Adelaide Hills region including the German town of Hahndorf

YOUR TOUR HOST

Bo has been fortunate to travel to many exciting destinations including Uluru, Tasmania, Fiji, England, France, Estonia and the Netherlands. Her most recent holiday saw her exploring Norway and Finland going in search of the elusive Northern Lights.

"I would like to invite you to join me on this bucket list rail journey and together we will explore the sights of Darwin and Adelaide. We will indulge in great food and wine on board the iconic Ghan and along the way, stop to visit Katherine, Alice Springs and the opal mining town of Coober Pedy. I will be there to ensure you have a hassle free and memorable holiday!"

*Bo Scott
Helloworld Travel Mackay*





Journey through the heart of Australia...

In 2019, The Ghan marked 90 years of outback crossings. Much has changed since 1929, and today The Ghan offers more than transit between Adelaide to Darwin. Onboard you will find sumptuous dining, elegant private cabins, attentive service, and the camaraderie of your fellow travellers. And when the train stops, the adventures begin. Choose from a huge range of included off-train experiences to create your own rich and rewarding personal journey through Australia's outback and beyond!

Day 1. Sun 20 September 2020 MACKAY - BRISBANE - DARWIN

Let's meet at Mackay Airport early this morning and together, we make our way to Darwin via Brisbane. Upon arrival in the early afternoon, we are transferred to our hotel, centrally located in the city. Later this afternoon, we have included return taxi transfers to the popular Mindil Beach Markets to take in the spectacular sunset views. The warm dry evenings and the great variety of food stalls, street theatre and entertainment ensure an enjoyable tropical experience (dinner own expense).

Day 2. Mon 21 September 2020 B D FULL DAY CITY SIGHTSEEING TOUR

To make the most of our time in Darwin, we take a full day City Explorer tour. Known locally as the Tour Tub, we will visit the major tourist attractions such as the WWII Oil Storage Tunnels, Botanic Gardens, Museum and Art Gallery, Darwin Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol. This evening enjoy the spectacular views during our sunset dinner cruise on Darwin Harbour.

Day 3. Tue 22 September 2020 B DARWIN, DAY AT LEISURE

Enjoy the day at leisure to explore Darwin at your own pace. You might like to wander along the Esplanade and the Waterfront Precinct, do some shopping or visit Crocosaurus Cove. Alternatively, you might like to explore the surrounding region on an optional day trip. Hosted Journeys recommends Litchfield National Park (\$199pp, pre book and pay in full by 31 July)

Day 4. Wed 23 September 2020 B L D DEPART DARWIN, EMBARK TRAIN

This morning we are transferred from our hotel to the train station. Take your time settling in to your cabin as the view outside begins its smooth and spectacular transformation. Lunch in the Queen Adelaide Restaurant is bound to satisfy with culinary wonders prepared onboard by the talented

chefs. As we sit back and loosen our belts, we'll have arrived in Katherine ready to experience our first included Off Train Excursion. There is the option to visit the magnificent Nitmiluk (Katherine) Gorge. Enjoy a cruise and learn about the local Indigenous Jawoyn people and their stories which centre around the gorge.

Alternatively, partake in the Katherine Outback Experience which provides a unique window into the real Australian Outback and the inner workings of life on a cattle station. The Stock Yards is where the action takes place. Watch a horse breaking demonstration and the Riverboyne Dog Team working cattle, goats or ducks, before interacting with Bernie the Buffalo, Tin Shaker the Brahman Steer and Legend the Trick Horse. Sit back, relax and listen to live music and favourite Aussie anthems.

If you'd prefer to ramp it up a notch, you're welcome to upgrade your excursion with a scenic flight over Nitmiluk National Park providing unparalleled views of the geographic wonders that inspired many of the aboriginal Dreamtime stories.

Back on board we'll return to the Queen Adelaide Restaurant, enjoying dinner as the sun sets over the outback. Then back in your cabin as the train rolls onwards, fall asleep in awe of wonders seen, and excited by those yet to come.

Day 5. Thu 24 September 2020 B L D ALICE SPRINGS

Wake up to a new view outside your window, in a world which feels a million miles from home. An outback sunrise could be one of the most spectacular you'll ever see, setting the tone for the day ahead. After a sumptuous breakfast we'll arrive in Alice Springs ready for another day of exploration. Here you have the opportunity to embark on one of the included Off Train Excursions, taking in the delights of this famous outback town. A full day in Alice Springs gives ample opportunity to visit the towns landmarks, get up close and personal

with Australia's incredible flora and fauna or explore Alice at your own leisure.

You may choose to upgrade your excursion to an incredible outback experience; an intimate fixed wing scenic flight over Uluru and Kata Tjuta. There really is no better way to comprehend the vastness of the Northern Territory.

Come the evening, we'll dine beneath a canopy of stars at an authentic Outback Pioneer dinner. This is a truly unique experience with live Australian music and a feast of mouthwatering steak with traditionally made damper. After dessert, cast your eyes skyward and ponder life and the universe with an informative astronomical talk. And with a full belly and deep sense of wonderment, it's back on the train to rest up and roll out of Alice Springs, fulfilled in every sense of the word.

Day 6. Fri 25 September 2020 B L D COOBER PEDY

After breakfast we pull into the middle-of-nowhere stop at Manguri. Here, a friendly tour guide awaits, ready to whisk us away to the sun-scorched opal mining capital of the world, Coober Pedy, where more than half of the residents live underground. Venture into the tunnels and caves where you may even catch opal fever as you mine for riches, visit the otherworldly underground Serbian Orthodox Church and take a glimpse of Umoona Opal Mine. Below the earth's surface, enjoy a gourmet lunch in the most unique of locations before setting off to the stunning outback moonscape that is the Breakaways.

After an eye-opening day, it's back on board with plenty of time to ease into a slower gear and prepare ourselves for our final evening onboard The Ghan. Dine in style in the Queen Adelaide Restaurant, meet and share stories with new friends in the Outback Explorer Lounge (open until late) or simply head back to the privacy of your cabin to wind down, read a book and plan your next epic journey.

Day 7. Sat 26 September 2020 B
ARRIVE ADELAIDE, DISEMBARK TRAIN
 Looking out of your window this morning you'll notice a dramatic change in landscape as the rich ochre tones of the outback make way for the beautiful green fields and pastoral lands of South Australia. After a leisurely morning we'll have time to reflect on our journey before The Ghan rolls into Adelaide. Upon arrival, we are transferred to our hotel and enjoy the remainder of the day at leisure.

Day 8. Sun 27 September 2020 B
ADELAIDE & HAHNDORF TOUR
 Explore Adelaide on this full day sightseeing tour blending the highlights of the city and the quaint but classic Adelaide Hills region. From the towering Mt. Lofty Summit, take in the views of the South Australian landscape from the city to the coast. See Adelaide's North Terrace, visit St Peter's Cathedral (subject to availability) and the famous Adelaide Oval. Drive past Bridgewater Mill water wheel and the villages of Crafrers, Stirling and Aldgate. Choose between afternoon tea or a beer tasting at the iconic Hahndorf Inn, rich in history and hospitality. Afterwards, enjoy free time in Hahndorf wandering along the main street exploring many shops including art, craft, leather and fabric shops, butchers, bakers, cafés and of course pubs! This evening is at leisure.

Day 9. Mon 28 September 2020 B D
ADELAIDE, DAY AT LEISURE
 Enjoy the day at leisure to explore the city at your own pace, do some shopping, catch up with friends or just relax in a nearby café. Alternatively, you might like to explore more of the beautiful countryside out of the city. Hosted Journeys recommends The Murray River Highlights day trip. (\$179pp, pre book and pay in full by 31 July)

This evening we enjoy dinner at Schnithouse Restaurant, just a short stroll from our hotel. Together, let's reminisce about the fabulous experiences we've been lucky enough to have through the heart of Australia.

Day 10. Tue 29 September 2020 B
ADELAIDE - BRISBANE - MACKAY
 This morning we are transferred to the airport for our flights home to Mackay, via Brisbane.

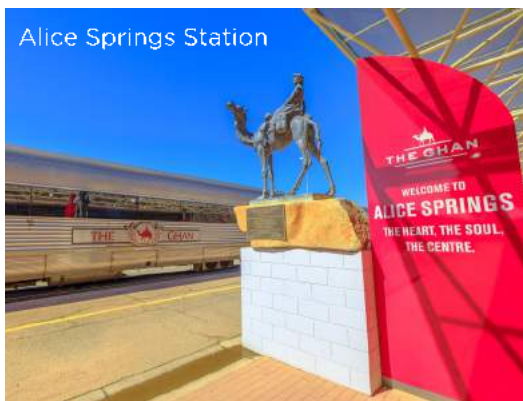
Off train dining experience



Relax in the Outback Explorer Lounge



Alice Springs Station



EXPERIENCE GOLD SERVICE



With room to stretch out and all the comforts of home, Gold Service is the most popular level of service aboard The Ghan. You'll enjoy a private cabin with ensuite, together with all inclusive dining, beverages and a range of fascinating Off Train Excursions at key stops. Gold Service is available in both single and twin share so you can choose to travel with your partner, find a friend or roll solo.

YOUR GOLD CABIN

During the day, the compact Twin Berth Sleeper Cabins offer a comfortable three seater lounge, converting to an upper and lower sleeping berth (bunk bed) at night. And with top service from your hospitality attendant, you'll enjoy fresh sheets, bath towels, pillows, doonas and complimentary toiletries. Twin Berth Sleeper Cabins have private ensuite facilities with a hide-away compact toilet, wash basin and shower.



ONBOARD DINING



The classically styled Queen Adelaide Restaurant offers an all inclusive menu prepared by on-board chefs using fresh local fare. The seasonal menu features mouth-watering dishes such as saltwater barramundi and grilled kangaroo fillet. Gold Service includes breakfast, two course lunches and three course dinners. You may also choose to complement your meal from the selection of included Australian wines and other beverages.

OFF TRAIN EXCURSIONS

This distinctly Australian holiday includes a series of immersive Off Train Excursions to add another exciting dimension to your journey, giving you a chance to breathe in the beauty you've been watching pass by.

INCLUDED



OR

INCLUDED



OUTBACK EXPERIENCE

KATHERINE: Katherine Outback Experience provides a unique window into the real Australian Outback and the inner workings of life on a cattle station through the sharing of stories and experiences, cattle dog demonstrations and live music performances.

KATHERINE GORGE CRUISE & ROCK ART

KATHERINE: Cruise down Katherine River as the large rock formations tower over the calm water. Learn about the rich history and culture of the region through the fascinating interpretations of Indigenous rock art dating back 40,000 years. Leisurely and more active options are available.

INCLUDED



ALICE EXPLORER & OUTBACK DINNER

ALICE SPRINGS: Various activities including the Royal Flying Doctor Service Base, the National Pioneer Women's Hall of Fame, the Old Gaol, the Reptile Centre, the Desert Park and a Simpson's Gap Discovery Walk. At Alice Springs Telegraph Station enjoy a meal & refreshing drink under the stars.

INCLUDED



COOBER PEDY EXPLORER

COOBER PEDY: See the Serbian Orthodox Church built underground with stained glass windows, visit Umoona Opal Mine & Museum, don a hard hat and grab a pick to try your luck at finding your own fortune, travel along a portion of The Dog Fence and see The Breakaways, a striking example of arid scenery once covered by a vast inland sea.

OPTIONAL



UPGRADE: SCENIC FLIGHT

FROM KATHERINE: Katherine and the Top End are full of hidden secrets that can only be discovered by soaring high above its vast and sometimes formidable terrain. There are two options, take a helicopter over Katherine Gorge or a fixed wing flight over Nitmiluk and Kakadu National Parks. Please ask your consultant to check availability and pricing at the time of booking.

OPTIONAL



UPGRADE: SCENIC FLIGHT & TOURING

FROM ALICE SPRINGS: Fly south by fixed wing aircraft, heading directly to Uluru & Kata Tjuta National Park. Take in the spectacular outback scenery with a unique bird's eye view. Enjoy a guided full day tour to see impressive Ayers Rock and The Olgas. Please ask your consultant to check availability and pricing at the time of booking. (this is instead of the included touring in Alice Springs)

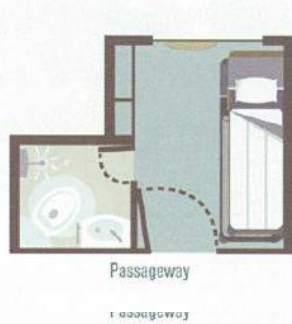
GOLD SERVICE

Gold is the most popular level of service on board The Ghan. There is a choice of a twin share cabin (bunk bed with private ensuite) or single cabin (single bed with shared bathroom facilities) to suit those travelling alone, with a friend or with a partner. If you would prefer to upgrade to a Premium Cabin (twin or double bed on floor level instead of bunk bed), please ask your consultant to check availability at the time of booking.

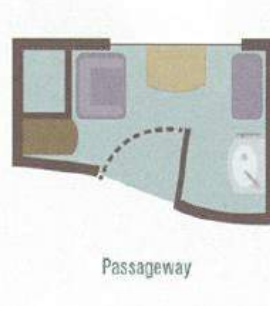
Gold Twin Cabin
by day



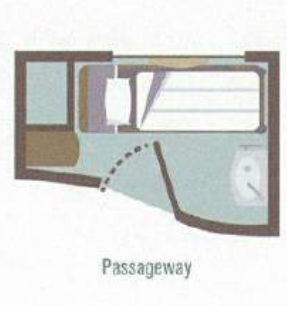
Gold Twin Cabin
by night



Gold Single Cabin
by day



Gold Single Cabin
by night



Gold Service Includes:

- For Gold Twin, a comfortable sleeper cabin featuring private ensuite and upper and lower sleeping berths that convert to a three seater lounge by day
- For Gold Single, a compact sleeper cabin featuring a bed that converts to a seat by day, private vanity, with shared shower and toilet facilities located at the end of the carriage
- Power outlets in the cabin
- In-cabin music channels and journey audio commentary available
- All inclusive dining in the Queen Adelaide Restaurant
- All inclusive Australian wines, beers, basic spirits and non alcoholic beverages
- All inclusive Off Train Excursions and Outback Experiences
- Complimentary toiletries
- Complimentary on board magazine
- 50kg luggage allowance per person (2 x 25kg bag, however Virgin Australia & Qantas Airways baggage allowance is 1 x 23kg bag per person)

Please note: an overnight bag is required for your three day train journey as your main suitcase will be stowed in a separate luggage carriage and you will not have access to it until you reach Adelaide.

A CULINARY ADVENTURE

The chefs on board The Ghan work closely with local suppliers and providers to bring you fresh, modern Australian meals that reflect the cuisine of the regions you are travelling through.

Complemented by your choice of fine wine, you will wonder how such amazing dishes are achieved by the chefs in the moving onboard kitchen. Thankfully with so much fantastic food to indulge in, there are plenty of off train adventures to build up an appetite for the next meal.

Highlight dining experiences include dinner under the stars at the Alice Springs Telegraph Station and a unique underground lunch at Coober Pedy!



OPTIONAL TOURS

Florence Falls



Litchfield National Park - \$199pp

Established in 1986, Litchfield National Park is a stunning location. Take in the splendour of thundering waterfalls, rainforest pockets and historic sacred sites. It is a haven for hundreds of native bird species and the plateau supports a rich range of woodland flora.

Inclusions: hotel pick up & drop off, full day coach tour with commentary by local Driver/ Guide, stop at Batchelor for morning tea (own expense), photo stop at the Termite Mounds, view the double waterfalls of Florence Falls with time to take a dip in the plunge pool, interpretive walk through the scenic bush and monsoon vine forest, Tolmer Falls, lunch at Litchfield Café, Wangi Falls, visit Howard Springs Nature Park, a great place to see wildlife including turtles, barramundi and freshwater fish.

Tour duration: 11 hrs (Approx 7am - 6pm)

Murray River



Murray River Highlights - \$179pp

Relax on this lunch-time cruise along the historic Murray River aboard the Proud Mary. Gain an insight into this unique river system with its magnificent landscapes and spectacular cliffs. Take in the spectacular views and stop for a great photo opportunity overlooking the township of Mannum. On the return journey to Adelaide, visit Melba's Chocolate Factory for afternoon tea (own expense) and Woodside Cheese Wrights.

Inclusions: hotel pick up & drop off, full day coach tour with commentary by local Driver/ Guide, 2 hour cruise on board the 'Proud Mary', buffet lunch, view the stunning orange cliffs, weeping willows and huge red river gums, chance to see pelicans, galahs, cockatoos and cormorants, stop at picturesque lookouts for great photo opportunities, drive back through the Adelaide Hills, stop for afternoon tea (own expense) at Melba's Chocolates and Woodside Cheese Wrights.

Tour duration: 8.5 hrs (Approx 9am - 5:30pm)

TOUR INCLUSIONS

Included Services

- Economy class flights from Mackay to Darwin and return from Adelaide
- Private airport, hotel & train station transfers throughout
- 3 nights accommodation in Darwin staying at the Hilton Darwin Hotel (5 star)
- Wander the Mindil Beach sunset markets in Darwin with return taxi transfers from the hotel
- Take in the sunset views over a scrumptious dinner cruise on Darwin Harbour
- Darwin full day sightseeing tour—learn the history of the WWII Oil Storage Tunnels, wander around the Botanic Gardens, explore the Museum & Art Gallery and visit the Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol
- 3 nights onboard The Ghan in a Gold Service twin cabin including bunk bed, private ensuite, in cabin music channels & journey audio commentary
- Enjoy all inclusive dining in the Queen Adelaide Restaurant with all inclusive Australian wines, beers, basic spirits & non alcoholic beverages
- All inclusive "Off Train Excursions" in Katherine, Alice Springs and Coober Pedy
- Katherine Gorge Cruise OR Katherine Outback Experience including horse and cattle dog demonstrations, live music and entertainment
- Alice Springs full day tour visiting the town's landmarks & the opportunity to get up close and personal with some of Australia's flora and fauna
- Dine under the stars during an authentic Pioneer Outback dinner including traditionally made damper
- Explore Coober Pedy and venture underground to see a Serbian Orthodox Church, take a glimpse of Umoona Opal Mine and dine in an underground cave
- 3 nights accommodation in Adelaide staying at the Pullman Adelaide Hotel (5 star)
- Full day sightseeing tour from Adelaide - spectacular views from Mt Lofty, see Adelaide's North Terrace, visit St Peter's Cathedral (subject to availability) and the famous Adelaide Oval. Drive past Bridgewater Mill water wheel and the villages of Crafrers, Stirling and Aldgate. Choose between afternoon tea or a beer tasting at the iconic Hahndorf Inn, rich in history and hospitality
- Farewell dinner at the Schnithouse Restaurant, Adelaide
- Services of an experienced Helloworld Travel Tour Host

Included Meals

9 Breakfasts (B)

3 Lunches (L)

5 Dinners (D)

HOLIDAY PRICING

10 Day Tour, departing Mackay

~~\$6995 per person twin share~~

SAVE \$500 pp - \$6,495 per person

Must book by 30 April 2020

*Optional tours are subject to availability at time of booking & may require a minimum amount of passengers booked in order to operate. Total cost is required by Friday 31 July & once paid, is non refundable.

TERMS & CONDITIONS

Deposit & Payment:

A non-refundable deposit of \$500 per person is due within 7 days of making a booking along with your completed Booking Form and the Hosted Journeys Medical and Fitness Form. Bookings are subject to auto cancel after 7 days if the deposit is not received.

Final payment is due no later than Friday 31 July 2020. If your reservation is made after this date, full payment is required at time of booking.

Tour Price:

The package price is per person based on twin share accommodation and subject to a minimum amount of 10 passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday cost may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$685 will apply. If you are a single traveller and willing to share with another single traveler, let your consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are compatible travellers. This cannot be guaranteed. If another single traveler is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is highly recommended when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, AFSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the Combined FSG/PDS available from us before deciding to buy this insurance."

Tour Hosts:

Our group holidays are facilitated by a Helloworld Travel Professional Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any traveller or staff member participating in the trip. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, optional tours, portage and travel insurance.

Airfare Conditions:

Airfares included in this package are based on Virgin Australia and Qantas Airways, and are subject to change without notice. Airfares are in economy class, and subject to availability at time of booking and the group airfare conditions. Taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to upgrade your seating to EconomyX or Business Class please ask your travel consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package or otherwise arranged with Hosted Journeys. All airfares are subject to flight and booking class availability. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$55 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism occurs or natural disaster at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

Documentation:

Your documentation will be available approximately two weeks prior to your departure. Approximately one month before departure, you will be sent an invitation to attend your pre departure event where you can meet your fellow travelers and collect your travel documents. If you are not located in Mackay, your travel documents will be couriered to your travel consultant.

Liability & Privacy:

Helloworld Travel Hosted Journeys acts as a travel agent only. We sell various travel related products on behalf of numerous transporters, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Helloworld Travel Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Helloworld. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Helloworld Travel Hosted Journeys.

It is important that you, and all members of the travelling party are aware of the following terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour wholesalers. Please pay particular attention to the clauses covering amendments and cancellations as detailed in their brochure.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as Scenic Flights, Boat Cruises, Helicopter Flights, Cable Car Rides, some 4WD Tours, White Water Rafting, Camel Rides, Hot Air Ballooning, Rail, Rural Homestay Options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Helloworld Travel Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Helloworld Travel Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Helloworld Travel Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing or by email.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the trip for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys personnel or other travellers. You must complete a Hosted Journeys Self Assessed Medical Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys personnel
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transport from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Claims & Complaints:

If you have a complaint about your trip please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate your claim or complaint.

Breakaways, Coober Pedy



ISSUE DATE: 20FEB20

Let us make your
dream holiday a
reality today!

helloworld
TRAVEL
HOSTED JOURNEYS

Helloworld Travel Mackay
☎ 4969 3600 📍 58 Wood Street

Helloworld Travel Mt Pleasant
☎ 4942 1444 📍 Mt Pleasant Shopping Centre

www.hostedjourneys.com.au

