



helloworld
TRAVEL
HOSTED JOURNEYS

TREASURES OF JAPAN

DURING PEAK CHERRY BLOSSOM SEASON

24 March 2020, 15 Days

HOSTED FROM MACKAY

WELCOME TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, rest assured you are in expert hands from start to finish.

A professional tour host travels with the group from Australia taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, immigration and crossing borders, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, distribute tipping, all to maximise your holiday experience.

TOUR HIGHLIGHTS

- Visit the bustling city of Tokyo
- Experience Japan's youth pop culture in Harajuku
- Travel at over 270km per hour on Japan's famed bullet train network
- Travel through the Japanese Alps and take in views of Mt Fuji
- Stay in a traditional Japanese Ryokan
- Sample some of Japan's unique and finest foods
- Enjoy an exclusive private dinner with a Maiko (an apprentice Geisha) in a traditional Kyoto-style tea house
- Delve into the history of Hiroshima
- Travel during peak cherry blossom season for the best chances to view these beautiful trees in bloom

YOUR TOUR HOST

Jenna has worked in the travel industry for over 10 years and Japan has always been a fascinating destination for her.

Japan is a land of contrasts, from its sleek, modern sky scraper cities to its quaint ancient towns that have barely changed in centuries. From the colourful and often bizarre pop culture of the youth to many mysterious traditions practised for generations. Travelling in March and April is the best time of year to see the beautiful cherry blossoms in bloom.

"I invite you to join me on this amazing itinerary, travelling through Japan during cherry blossom season."

*Jenna Serginson
Team Leader, Helloworld Travel Mackay*





TOKYO'S SHIBUYA CROSSING

Japan truly has so much to offer and this unique itinerary will embrace the spirit of adventure through a more immersive cultural journey. We have hand-picked accommodation and, with award-winning local guides, added inclusions and a more considered pace, this small group journey through Japan is sure to delight.

Day 1. Tue 24 March 2020
MACKAY - BRISBANE - TOKYO

Let's meet at Mackay Airport to begin our journey to Tokyo via Brisbane and Singapore.

Day 2. Wed 25 March 2020 **D**
TOKYO

Konnichiwa! Welcome to Japan. Upon arrival in Tokyo we will be transferred to our hotel.

This evening, we enjoy a Welcome Dinner at a local Tokyo restaurant.

Day 3. Thu 26 March 2020 **B D**
TOKYO

Today, we enjoy a full-day tour of the city, beginning in the historic Asakusa area. This is one of the older and more traditional parts of Tokyo. We stop by Sensoji, the city's oldest temple – founded almost 1,400 years ago. Enjoy the opportunity to browse the many interesting stalls that line the temple's shopping street and sample some tasty treats or pick up a traditional craft or quirky souvenir. We then travel to Tokyo Skytree, the highest tower in Japan, where we experience the stunning views of this sprawling metropolis from its sky-high observation deck.

This afternoon, we head across town to Shibuya, the city's key shopping and fashion hub. Upon arrival at Shibuya Station, we look down on one of the busiest intersections in the world and visit the statue of Hachikō, the famous loyal dog.

We then head to Harajuku, where we take a temporary break from the sights and sounds of the busy city, and venture through a tremendous Torii Gate to the tranquil shrine, Meiji Jingu. We explore famous Takeshita Street, home to Japan's youth pop culture, before we enjoy the elegant boulevard of Omotesando, where Japan's designers sit alongside the world's super-brands.

We'll then end the day in Shinjuku for an amazing night of entertainment at the Robot

Show before we enjoy dinner at a local restaurant.

Day 4. Fri 27 March 2020 **B D**
TOKYO

We visit Edo-Tokyo Museum in Ryogoku on the banks of Sumida River, one of Tokyo's leading museums. We also visit Akihabara, Tokyo's leading electronics district which has also morphed into the otaku (geeks) centre of Tokyo with shops and cafes focused on anime, manga and J-pop culture.

This afternoon, we enjoy a Taiko drumming experience. Learn about the history of Taiko drumming, how it's used in contemporary Japan, and learn some basic techniques so we can have a go ourselves!

We enjoy dinner at a local restaurant, sampling some of the Tokyo's most authentic local dishes.

Day 5. Sat 28 March 2020 **B L D**
TOKYO - HAKONE

We bid farewell to Tokyo and experience our first Shinkansen bullet train ride travelling at speeds over 270km per hour! We then take a local bus to Hakone. Located at the foot of Mt Fuji, Hakone is located in a stunning national park and thermal natural hot springs area. This afternoon, we take a boat trip across scenic Ashinoko Lake and then travel by cable car over the surrounding mountains. This will be our first chance to see Mt Fuji in the distance (if weather conditions permit). Lunch today will be included at a local restaurant in Hakone.

This evening, we experience a traditional Japanese Inn, a Ryokan. Here, we will sleep on a futon on tatami-mat floors and bathe in an outside mineral springs onsen bath – a quintessential Japanese experience! The onsen are communal bathing areas, separated by gender where first, you thoroughly clean yourself, followed by a long, relaxing soak in a hot bath. Bathers do not wear bathing suits and, while this can seem intimidating at first, it is an often a highlight for many travellers visiting Japan.

Tonight, we enjoy a traditional Japanese meal at the Ryokan.

Day 6. Sun 29 March 2020 **B D**
HAKONE - MATSUMOTO

We board a bullet train and a regional express train and head to the picturesque castle town of Matsumoto in the Japanese Alps. Matsumoto's atmosphere is surprisingly cosmopolitan, while maintaining its historic charm and traditional streetscapes.

This afternoon, we stroll through the former merchant district of Nakamachi, lined with well-preserved old buildings, where we can find local crafts and some great cafes and restaurants. We will also visit the city's most famous site, Matsumoto Castle. This regal-looking building has an elegant black roof, and is sometimes nicknamed Crow Castle due to its resemblance to the bird spreading its wings.

Tonight, we stay in a western-style hotel, where we will enjoy a Japanese-style meal of local specialties.

Day 7. Mon 30 March 2020 **B D**
MATSUMOTO - TAKAYAMA

We board a private coach to traverse deeper into the Japanese Alps and experience some stunning alpine scenery and rural life along the way. Our destination is the Shin-Hotaka Ropeway in the Oku-Hida region. Here, we take a cable car to an elevation of 2,156 metres, where we can take in the spectacular views of snow-covered peaks.

This afternoon, we travel through mountain valleys towards Takayama in alpine Gifu Prefecture. Takayama is a charming Edo-period town, famous for its feudal-era streetscapes, old merchant houses and the museum of Hida Folk Village. We arrive in the early evening and check-in to our traditional Ryokan Inn. Dinner will be at a local restaurant and will include local dishes representative of the region, such as the succulent Hida Wagyu beef.

Day 8. Tue 31 March 2020
TAKAYAMA - KYOTO

B D

We will visit Takayama's morning market that dates back over 600 years. Browse the stalls of seasonal vegetables, brought in from the surrounding countryside, set up by local farm women from 6am every morning. While browsing the food markets, look out for the unique local style of pickles, the bags of miso wrapped in leaves, Genkotsu ame (soy bean candy), reserved fish, spices, and the delicious marshmallow treat of Owara Tamaten.

Afterwards, we will also visit the Hida Folk Village, an outdoor museum where the traditional thatched-roof architecture unique to the area has been relocated in a delightful mountain setting in an effort to preserve traditional Japanese culture.

This afternoon, we travel on a regional train for a scenic trip down a valley gorge before we transfer to a bullet train for our next stop – Kyoto.

Tonight, we enjoy a quiet night with dinner at our hotel.

Day 9. Wed 1 April 2020
KYOTO

B D

Today, we visit Kyoto's famed Fushimi Inari Shrine, known throughout the world as the 'Path of the Red Gates'. We take time to appreciate the quieter corners of the shrine and, if you are feeling up to it, a walk to the half way point which provides stunning views of the city below is recommended.

We then visit the well-preserved old town areas of Kiyomizu-dera (Temple of Clear Water) with its famous viewing platform and craft shops in the laneways of Ninen-zaka and Sannen-zaka.

In the afternoon, we have our own time to explore this captivating city. Consider exploring the artisanal shops and boutiques in the streets around Teramachi and Nishiki Market in downtown Kyoto, or do a sake-tasting or cooking class. Kyoto is also a great city for cycling. Bike rental facilities are everywhere and it's fantastic to explore the backstreets of the city on your own means of transport. Our guide will be able to assist with making these arrangements.

We take an evening stroll through the atmospheric streets of Gion, the heartland of Kyoto's traditional Geisha culture. It's here that you can sometimes spot Maiko and Geiko (as Geisha are known in Kyoto) in their elaborate dress and makeup as they head out to functions across the city. We will have the opportunity to enjoy an exclusive private dinner with a Maiko (an apprentice Geisha) in a traditional Kyoto-style tea house. In addition to being able to enjoy performances of song and dance, we will also engage in person and learn about the life of a modern-day Geisha in Japan.

Day 10. Thu 2 April 2020
KYOTO

B

We visit the extravagantly decorated Kinkakuji Temple, immortalised in Yukio Mishima's novel 'The Golden Pavilion'. It is surrounded by a beautiful stroll garden. We then go on to explore the western part of Kyoto – the gentle hills, temples, fine gardens and bamboo groves of pretty Arashiyama. It's here, in this tranquil setting, that we will also experience a traditional tea ceremony and enjoy some perfectly whisked matcha green tea and the accompanying cake that provides the perfect balance to the tea.

This afternoon, we have the opportunity to relax in our hotel or perhaps head out for dinner in downtown Kyoto at our leisure.

Day 11. Fri 3 April 2020
KYOTO - HIROSHIMA

B

Today, we take the bullet train to Hiroshima. A visit to Hiroshima is sobering, but the tragedy that happened here is an important part of history to confront. We take a walk through the Peace Memorial Park and visit the Genbaku (A-Bomb) Dome and the educational Museum. Both attractions stand as an emotional testament to the fateful day in August 1945 when Hiroshima became the first target for nuclear attack. The Dome was just metres from where the bomb detonated and managed to retain its shape, eerily standing exactly how it was prior to the attack. These days, it stands as both a symbolic reminder and a monument to peace.

Tonight, dinner is at our leisure.

Day 12. Sat 4 April 2020
HIROSHIMA

B

This morning, we travel to the beautiful island of Miyajima, just a short ferry ride across the Inland Sea from Hiroshima. The island is home to the venerable Shinto shrine of Itsukushima, famous for its huge bright orange gate known as Torii. We will have the opportunity to take a stroll through the lovely Momiji Park known as Maple Valley, or consider a walk or a cable car ride up to the top of Mt Misen for panoramic views of the Inland Sea and Hiroshima coast.

Back in Hiroshima in the afternoon, we will have the opportunity to take a stroll through parklands to the magnificent five-story Hiroshima Castle, originally built in the 1590s. It was destroyed by the 1945 bomb but reconstructed in all its glory in the 1950s.

This evening dinner is at our leisure.

Day 13. Sun 5 April 2020
HIROSHIMA - OSAKA

B D

We travel by bullet train to Japan's third-largest city, and unofficial culinary capital, Osaka, where the motto is Kuidaore 'eat until you drop'. This is where some of Japan's best street food is on offer. There are sprawling shopping hubs and tiny backstreets overflowing with restaurants and bars, serving up local delicacies as well as Japan's answer to fast food.

This evening, we head to the best sites in the city to view the cherry blossoms (viewing is subject to seasonal conditions). The blossoms are often illuminated at night, so we will take the opportunity to join local revellers as we find a place under the trees with bento boxes and cups of tea, sake and beer to enjoy this annual spring-time ritual!

We will enjoy our last night in Japan with dinner at a local restaurant.

Day 14. Mon 6 April 2020
OSAKA - SINGAPORE - BRISBANE

B

Our journey comes to an end today as we transfer to Osaka Airport for our flight to Brisbane, via Singapore.

Day 15. Tue 7 April 2020
BRISBANE - MACKAY

Upon arrival in Brisbane, we collect our luggage and transfer to the domestic airport for our flight home to Mackay.



TRADITIONAL JAPANESE RYOKAN



Ryokan are Japanese style inns found throughout the country, especially in hot spring resorts. More than just a place to sleep, Ryokan are an opportunity to experience the traditional Japanese lifestyle and hospitality.

Spending the night in a Ryokan is a wonderful way to experience authentic Japan. Stemming from the Tokugawa period, these traditional inns feature tatami floors, sliding doors and futon mats, which are rolled out for guests in the evening before bed.

Dinner will be a highlight of our Ryokan stay. Ryokan meals are elaborate, multi-course affairs with a multitude of dishes and ingredients that are carefully and artfully arranged to reflect local and seasonal specialties, expressed in the Ryokan's own unique style. Ryokan dinners usually mirror kaiseki ryori, which is multi-course Japanese style haute cuisine.

Due to their emphasis on traditional style and atmosphere, staying in a Ryokan may appear rigid and intimidating for the first-timer unfamiliar with the procedures and etiquette. In reality, they are a special and relaxing experience that we look forward to having the opportunity to try.



JAPANESE GEISHA

SMALL GROUP JOURNEY

Travelling in a small group means we can keep experiences spontaneous and authentic and discover local secrets. Small groups provide the opportunity to duck between market stalls or sit down for a leisurely meal at a local family restaurant. Better still, sharing these moments with like-minded people elevates them to memories that you'll treasure for a lifetime. The maximum group size for this journey is 18 passengers plus your Helloworld Travel Host.

LOCAL KNOWLEDGE

Over 20 years ago, Peregrine became the first tour company to exclusively employ local leaders in the destinations they visit. Who better to guide you through the backstreets than someone who lives there? Peregrine's Tour Leader will help you to find experiences that are intimate, authentic and memorable, away from the well-worn path. Our small group size guarantees you more one-on-one time with your Leader and the opportunity to develop a meaningful relationship with them and Japan.

RESPONSIBLE TRAVEL

Responsible travel doesn't have to mean roughing it. Peregrine care deeply about how they balance visiting must-see destinations with protecting landmarks and ecosystems, and they constantly review their operations to look for ways to reduce their environmental footprint. Any emissions created by the transport or accommodation used in trips are offset through the purchase of carbon credits, as part of their decade-long commitment to being a carbon neutral business. They're industry leaders when it comes to animal welfare – in 2014 they were the first global tour operator to end elephant rides, and their concerns about child protection saw them remove orphanage visits from itineraries in 2016. They're curious, just like their travellers. That's why, regardless of whether they go, to popular travel spots or lesser-known places, they always use local knowledge to avoid the crowds and make sure their trips contribute to the local economy. They've set a goal for their sustainable, small ship Adventure Cruising range to be plastic-free by 2020, and they're currently partnering with Travellers Against Plastic to minimise disposable plastic use. With Peregrine, it's responsible travel that you can enjoy.

HAND-PICKED ACCOMMODATION

We have the flexibility to stay in a wider range of lodgings, and we carefully select all our accommodation for a reason. Whether it's the spectacular view, central location, historical relevance or all the above.





SHINTO SHRINE OF ITSUKUSHIMA

TOUR INCLUSIONS

Included Services

- Return economy class flights from Mackay
- Private Airport transfers throughout the itinerary
- Touring by bullet train and coach
- 14 Day Japan Rail Pass
- Twin or double, 4-star accommodation
- All Tipping
- Services of a professional English speaking Tour Leader throughout Japan
- Special dining experiences
- Local expert guides throughout the itinerary
- Two overnight stays in a traditional Japanese Ryokan
- Sightseeing experiences as outlined throughout the itinerary
- In Tokyo, visit Sensoji Temple, Nakamise Arcade, and Tokyo Skytree
- Take a walking tour in Shibuya and view Shibuya Crossing
- Experience the Robot Show in Tokyo
- Take in a Taiko drumming experience
- In Hakone, travel by boat on Ashinoko Lake and enjoy a cable car ride over the mountains
- Walking tour in Nakamachi, Matsumoto
- Visit the morning market and Hida Folk Village in Takayama
- In Kyoto, take in Kinkakuji Temple, a walking tour in Arashiyama and a traditional tea ceremony
- Learn about the history of Hiroshima during a visit to A-Bomb Dome and Peace Memorial Museum
- Learn the art of noodle-making in Osaka
- Exclusive private dinner with a Maiko (an apprentice Geisha) in a traditional Kyoto-style tea house
- Services of an experienced Helloworld Travel Tour Host

Important Luggage Information

- The airline will limit your luggage allowance based on your class of travel. Economy class passengers will have a checked-in luggage allowance of two pieces up to 30kg per person, and carry on luggage allowance of 7kg per person.*
- If you are travelling in another class, please confirm the allowances with your travel consultant.
- As we will be travelling around Japan via bullet train, it is recommended to take one suitcase on wheels with a maximum weight of 25kg. You will be responsible for carrying your own suitcase.
- At some stages throughout the itinerary your luggage will be transited to your next destination separate to your train journey. Sometimes, you may be required to pack an overnight bag as your luggage will be transported ahead of you. This information will be outlined to you prior to travel.

* The airline reserves the right to change these rules at any time.
The allowances will be re-confirmed prior to travel.

Included Meals

12 Breakfasts (B)

1 Lunch (L)

9 Dinners (D)

HOLIDAY PRICING

15 Day Tour, departing Mackay

\$10,795 per person twin share

TERMS & CONDITIONS

Deposit & Payment:

A non-refundable deposit of \$1,500 per person is due within 7 days of making a booking along with a copy of your passport, Booking Form and the Helloworld Travel Hosted Journeys (Hosted Journeys) Medical and Fitness Form. Bookings are subject to auto cancel after 7 days if the deposit is not received.

Final payment is due no later than Wednesday 15 January 2020. If your reservation is made after this date, full payment is required at time of booking.

Tour Price:

The package price is per person based on twin share accommodation and subject to a minimum amount of 16 passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday cost may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, including sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Cherry Blossom Season:

This Hosted Journey is travelling in Japan during peak cherry blossom season. This is a natural occurrence therefore we can not guarantee the viewing of the cherry blossoms in bloom.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$3,990 will apply. If you are a single traveller and willing to share with another single traveller, let your consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, AFSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the Combined FSG/PDS available from us before deciding to buy this insurance."

Tour Hosts:

Our group trips are facilitated by a Helloworld Travel Professional Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any traveller or staff member participating in the trip. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the trip immediately, with no right of refund. We may also elect not to carry you on any future trips booked. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage and travel insurance.

Airfare Conditions:

Airfares included in this package are based on Virgin Australia and Singapore Airlines, and are subject to change without notice. Airfares are in economy class, and subject to availability at time of booking and the group airfare conditions. Taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Premium Economy or Business Class please ask your travel consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package or otherwise arranged with Hosted Journeys. All airfares are subject to flight and booking class availability. Airport taxes vary for each departure point and routing of airline. Airline schedules are subject to change without notice. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Passport & Visas:

Well before travelling, please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guest's sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents. Your reservations must be made in exactly the same name as your passport. Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

The issuance of visas is not the responsibility of your travel consultant and we cannot be held responsible should you be unable to obtain the correct visas to undertake your journey. A visa is not required to travel to Japan if you are travelling on an Australian Passport. For all other passport holders please discuss your individual requirements with your consultant.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism occurs or natural disaster at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

Claims & Complaints:

If you have a complaint about your trip please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate your claim or complaint.

Documentation:

Your documentation will be available approximately two weeks prior to your departure. Approximately one month before departure, you will be sent an invitation to attend your pre departure event where you can meet your fellow travellers and collect your travel documents. If you are not located in Mackay, your travel documents will be couriered to your travel consultant.

Liability & Privacy:

Helloworld Travel Hosted Journeys acts as a travel agent only. We sell various travel related products on behalf of numerous transports, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Helloworld Travel Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Helloworld. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Helloworld Travel Hosted Journeys.

It is important that you, and all members of the travelling party are aware of the following terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour wholesalers. Please pay particular attention to the clauses covering amendments and cancellations as detailed in their brochure.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as Scenic Flights, Boat Cruises, Helicopter Flights, Cable Car Rides, some 4WD Tours, White Water Rafting, Camel Rides, Hot Air Ballooning, Rail, Rural Homestay Options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Helloworld Travel Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Helloworld Travel Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Helloworld Travel Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing or by email.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the trip for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable licence to use such images for publicity and promotional purposes.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys personnel or other travellers. You must complete a Hosted Journeys Self Assessed Medical Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys personnel
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transport from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.



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Let us make your dream holiday a reality today!

helloworld
TRAVEL
HOSTED JOURNEYS

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www.hostedjourneys.com.au

